

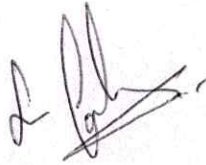
Date: 19/04/2024

To Whomsoever It May Concern

We, CSMSS ayurvedic mahavidyalaya & Rughnalaia
Kanchanwadi, Chhatrapati Sambhajinagar have been using Sysmex XP-300
bearing serial number 03969 from 19/04/2024

We are happy with the performance and reliability of the analyser. The after sales services, support and attention given by Sysmex and their team is excellent.

We are happy with our ownership experience.



Name Dr. D. S. Amale H.O.D. Professor
Dept. of Roghna... Avum Vikruti Vigyan
Designation: HOD Chhatrapati Shahu Maharaj Shikshan Sanstha's
Ayurved Mahavidyalaya & Rughnalaia,
Kanchanwadi, Chhatrapati Sambhajinagar

Customer Name: CSMSS ayurvedic mahavidyalaya & Rughnalaia, Kanchanwadi
Customer Address: Chhatrapati Sambhajinagar

XP Series Preventive Maintenance Checklist

Check item		When to perform	Check	Adjust/ Clean	Replaci ng	Remarks
Check before maintenance	Print (Check) setting values		<input checked="" type="checkbox"/>			
	Check setting values		<input checked="" type="checkbox"/>			
	Check data using control material or samples		<input checked="" type="checkbox"/>			
SRV	Disassemble and clean SRV			<input checked="" type="checkbox"/>		
	Clean tray			<input checked="" type="checkbox"/>		
	Replace whole blood tube manually		<input checked="" type="checkbox"/>		<input type="checkbox"/>	
Rinse cup	Rinse rinse cup			<input checked="" type="checkbox"/>		
	Replace drain line PharMed tube	Every year	<input checked="" type="checkbox"/>		<input type="checkbox"/>	
Waste chamber	Disassemble/rinse or replace waste chamber	Replace: Every 5 years		<input checked="" type="checkbox"/>	<input type="checkbox"/>	
	Replace drain line silicone tube	Every year	<input checked="" type="checkbox"/>		<input type="checkbox"/>	
Bellows unit	Disassemble and clean bellows unit			<input checked="" type="checkbox"/>		
	Rinse orifice tube			<input checked="" type="checkbox"/>		
Pneumatic unit	Rinse trap chamber			<input checked="" type="checkbox"/>		
	Replace compressor (PSL-21)	Pressure below defined value	<input checked="" type="checkbox"/>		<input type="checkbox"/>	
Regulator unit	Replace pneumatic unit protection filter	Every 2 years	<input checked="" type="checkbox"/>		<input type="checkbox"/>	
Detector unit	Clean WBC transducer aperture			<input checked="" type="checkbox"/>		
	Clean RBC transducer aperture			<input checked="" type="checkbox"/>		
	Clean the inside			<input checked="" type="checkbox"/>		
Adjust pressure	Adjust 0.05 MPa pressure		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
	Adjust -0.0333 MPa pressure		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
Hydraulic unit	Perform transducer rinse sequence			<input checked="" type="checkbox"/>		
	Perform waste chamber rinse sequence			<input type="checkbox"/>		
Other adjustments	Adjust HGB background count level		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
	Adjust WBC clog level		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
	Adjust RBC clog level		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		

Check item	When to perform	Check	Adjust/ Clean	Replaci ng	Remarks
Main unit inside	Clean the inside		<input checked="" type="checkbox"/>		
	Lubricate drive unit		<input checked="" type="checkbox"/>		
Data check	Check blank level	<input checked="" type="checkbox"/>			
	Check data using control material or samples	<input checked="" type="checkbox"/>			
Main unit outside	Clean main unit covers		<input checked="" type="checkbox"/>		
	Clean peripheral device (printer etc.)		<input checked="" type="checkbox"/>		
Check after maintenance	Check program version	<input checked="" type="checkbox"/>			
	Check operation count	<input checked="" type="checkbox"/>			
	Make a final operation check	<input checked="" type="checkbox"/>			
	Check the drain tube fixing		<input checked="" type="checkbox"/>		Fix at the draining port

#####

[Adjustment item details]

Adjustment item	Specified range	Value before adjustment	Value after adjustment
0.05 MPa pressure	0.05 ± 0.01 MPa	0.0528	0.0503
-0.0333 MPa pressure	-0.0333 ± 0.0013 MPa	-0.0331	-0.0334
HGB background convert	2000 ± 200	2101	2101
WBC clog level	100.0 ± 1.0	99	99
RBC clog level	100.0 ± 1.0	101	101

[Check item details]

Check item	Check result
Program version	Ver.14 (14.01-00)

* Refer to the QC chart or stored sample for the control or sample analysis values.

Facility name	CSMSS Ayurvedic Mahavidyalaya f. Rughalaya, Kanchanwadi	
Instrument name	XP-100/XP-300	Serial NO. C3969
Service date	19/04/2024	
Name of service engineer	Shripad Bokand	

2/0
H.O.D. & Professor
Dept. of Rognidan Evum Vikruti Vigyan
Chhatrapati Shahu Maharaj Shikshan Sanstha's
Ayurved Mahavidyalaya & Rughalaya,
Kanchanwadi, Chhatrapati Sambhajinagar

XP Series Preventive Maintenance Checklist

Check item	When to perform	Check	Adjust/Clean	Replac ing	Remarks
Check before maintenance	Print (Check) setting values	<input checked="" type="checkbox"/>			
	Check setting values	<input checked="" type="checkbox"/>			
	Check data using control material or samples	<input checked="" type="checkbox"/>			
SRV	Disassemble and clean SRV		<input checked="" type="checkbox"/>		
	Clean tray		<input checked="" type="checkbox"/>		
	Replace whole blood tube manually	<input checked="" type="checkbox"/>		<input type="checkbox"/>	
Rinse cup	Rinse rinse cup	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
	Replace drain line PharMed tube	Every year	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
Waste chamber	Disassemble/rinse or replace waste chamber	Replace: Every 5 years	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
	Replace drain line silicone tube	Every year	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
Bellows unit	Disassemble and clean bellows unit		<input checked="" type="checkbox"/>		
	Rinse orifice tube		<input checked="" type="checkbox"/>		
Pneumatic unit	Rinse trap chamber		<input checked="" type="checkbox"/>		
	Replace compressor (PSL-21)	Pressure below defined value	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
Regulator unit	Replace pneumatic unit protection filter	Every 2 years	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
Detector unit	Clean WBC transducer aperture		<input checked="" type="checkbox"/>	<input type="checkbox"/>	
	Clean RBC transducer aperture		<input checked="" type="checkbox"/>	<input type="checkbox"/>	
	Clean the inside		<input checked="" type="checkbox"/>	<input type="checkbox"/>	
Adjust pressure	Adjust 0.05 MPa pressure		<input checked="" type="checkbox"/>	<input type="checkbox"/>	
	Adjust - 0.0333 MPa pressure		<input checked="" type="checkbox"/>	<input type="checkbox"/>	
Hydraulic unit	Perform transducer rinse sequence		<input checked="" type="checkbox"/>		
	Perform waste chamber rinse sequence		<input checked="" type="checkbox"/>		
Other adjustments	Adjust HGB background count level		<input checked="" type="checkbox"/>	<input type="checkbox"/>	
	Adjust WBC clog level		<input checked="" type="checkbox"/>	<input type="checkbox"/>	
	Adjust RBC clog level		<input checked="" type="checkbox"/>	<input type="checkbox"/>	

Freshman

Principal
Chhatrapati Shahu Maharaj Shikshan Sanstha's
Ayurved Mahavidyalaya & Rugnalsaya,
Kanchanwadi, Chhatrapati Sambhajinagar.



[Signature]
21/10/2013

H.O.D. & Professor
Dept. of Rognidan Evum Vikruti Vigyan
Chhatrapati Shahu Maharaj Shikshan Sanstha's
Ayurved Mahavidyalaya & Rugnalsaya,
Kanchanwadi, Chhatrapati Sambhajinagar

Check item		When to perform	Check	Adjust/ Clean	Replaci ng	Remarks
Main unit inside	Clean the inside			<input checked="" type="checkbox"/>		
	Lubricate drive unit			<input checked="" type="checkbox"/>		
Data check	Check blank level		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
	Check data using control material or samples		<input checked="" type="checkbox"/>			
Main unit outside	Clean main unit covers			<input checked="" type="checkbox"/>		
	Clean peripheral device (printer etc.)			<input checked="" type="checkbox"/>		
Check after maintenance	Check program version		<input checked="" type="checkbox"/>			
	Check operation count		<input checked="" type="checkbox"/>			
	Make a final operation check		<input checked="" type="checkbox"/>			
	Check the drain tube fixing		<input checked="" type="checkbox"/>			Fix at the draining port

#####

[Adjustment item details]

Adjustment item	Specified range	Value before adjustment	Value after adjustment
0.05 MPa pressure	0.05 ± 0.01 MPa	0.0506	0.0503
-0.0333 MPa pressure	-0.0333 ± 0.0013 MPa	-0.0351	-0.0337
HGB background convert	2000 ± 200	2192	1965
WBC clog level	100.0 ± 1.0	103	102
RBC clog level	100.0 ± 1.0	101	101

[Check item details]

Check item	Check result
Program version	Ver.14 (14.01-00)

* Refer to the QC chart or stored sample for the control or sample analysis values.

Facility name	CSMS Ayurvedic Mahavidyalaya & Rughnalya Aurangabad	
Instrument name	XP-100/XP-300	Serial NO. C3969
Service date	21/10/2023	
Name of service engineer	Shripad Bokand	



Shripad Bokand

Principal

2/0

Chhatrapati Shahu Maharaj Shikshan Sanstha's
Ayurved Mahavidyalaya & Rughnalya,
Kanchanwadi, Chhatrapati Sambhajinagar.

[Signature]
21/10/2023

H.O.D. & Professor
Dept. of Rognidan Evum Vikruti Vigyan
Chhatrapati Shahu Maharaj Shikshan Sanstha's
Ayurved Mahavidyalaya & Rughnalya,
Kanchanwadi, Chhatrapati Sambhajinagar.

Service Report

2078

Customer Name: CSMA Ayurvedic Mahavidyalaya - Purnalaya, Aurangabad
 Address: Kanchanwadi, Aurangabad

Analyzer Condition

Is the room Air conditioned? Yes No Approximate Room Temp: 28°C Location of Installation: Lab
 Is the unit clean, free of dust/dirt/sample material? Yes No Tests/day: System Down: (Please circle) Yes No
 Visual Inspection (Description of Visual Flaw, damages, missing items /parts / accessories) NA

REASON FOR CALL / NATURE OF PROBLEM REPORTED

Preventive Maintenance & FCA 2135

Service Agreement Status: Warranty AMC CMC Reagent Rental Reagent Purchase Invoice (Ad-hoc)

Equipment Type: Hematology Cell Counter Reagents information: SYSMEX
 Equipment Make: SYSMEX Model XP-300 Serial No.: C3969

SERVICE ACTION DETAILS

- * Preventive maintenance done as per procedure & Analysed. machine working ok.
- * Clean PCB no. 408FH board both side
- * Fixed protector no. 4FH checked instrument found working ok.

SPARE PARTS INFORMATION:

Spare replacement Type:	FOC	Invoice	Warranty	
Indent/Replaced	Part no./ Cat. No	Description	Serial No./ Lot No.	Qty
<u>Replaced</u>	<u>63122021</u>	<u>XP series</u>	<u>←</u>	<u>01</u>
		<u>FCA 2135</u>		
		<u>protector fit</u>		

Status after Service: (Please circle/tick mark)

<input type="checkbox"/> Complete	<input type="checkbox"/> Working satisfactorily	<input type="checkbox"/> Under Observation	<input type="checkbox"/> Follow-up required
<input checked="" type="checkbox"/> Incomplete	<input type="checkbox"/> Pending for spares	<input type="checkbox"/> Working solution provided	<input type="checkbox"/> Analyzer Down

Call Intimation Details (Please circle/tick mark)

Call Reported by: (Please circle)	Client	Sales	FSE	Application	Marketing	HO	Proactive/courtesy	Follow-up
	Name:	Phone:		email:				
Event	Date	Time	Event	Date	Time			
Call received			Start Service	<u>13/09/2023</u>	<u>11:00 AM</u>			
Call Assigned			End Service	<u>13/09/2023</u>	<u>1:00 PM</u>			
Travel Time (Hours)	<u>13/09/2023</u>	<u>2 hrs</u>	Hand over time	<u>13/09/2023</u>	<u>1:30 PM</u>			

CUSTOMER FEEDBACK (Please Circle/Tick Mark)

CSAT: (Please tick mark)	<input type="checkbox"/> Annoyed	<input type="checkbox"/> Dissatisfied	<input type="checkbox"/> Can Improve	<input checked="" type="checkbox"/> Satisfied	<input type="checkbox"/> Extremely Satisfied
---------------------------------	----------------------------------	---------------------------------------	--------------------------------------	---	--

Client Remarks: Kanchanwadi, Chhatrapati Sambhajinagar

Signatory's Name (Client): _____ Designation: _____ Phone: _____ Email: _____

Signatures

Client: [Signature] H.O.D. & Professor
 Dept. of Poggidan Evum Vikruti Vigyan
 Chhatrapati Shahu Maharaj Shikshan Sanstha's
 Ayurved Mahavidyalaya & Rughalaya
 Kanchanwadi, Chhatrapati Sambhajinagar

Technical Specialist: [Signature] Brand SJS

Customer Confidential

XP Series Preventive Maintenance Checklist

Check item	When to perform	Check	Adjust/ Clean	Replaci ng	Remarks
Check before maintenance	Print (Check) setting values	<input checked="" type="checkbox"/>			
	Check setting values	<input checked="" type="checkbox"/>			
	Check data using control material or samples	<input checked="" type="checkbox"/>			
SRV	Disassemble and clean SRV	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
	Clean tray	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
	Replace whole blood tube manually	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
Rinse cup	Rinse rinse cup	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
	Replace drain line PharMed tube	Every year	<input type="checkbox"/>	<input type="checkbox"/>	
Waste chamber	Disassemble/rinse or replace waste chamber	Replace: Every 5 years	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
	Replace drain line silicone tube	Every year	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
Bellows unit	Disassemble and clean bellows unit		<input checked="" type="checkbox"/>		
	Rinse orifice tube		<input checked="" type="checkbox"/>		
Pneumatic unit	Rinse trap chamber		<input checked="" type="checkbox"/>		
	Replace compressor (PSL-2i)	Pressure below defined value	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
Regulator unit	Replace pneumatic unit protection filter	Every 2 years	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
Detector unit	Clean WBC transducer aperture		<input checked="" type="checkbox"/>		
	Clean RBC transducer aperture		<input checked="" type="checkbox"/>		
	Clean the inside		<input checked="" type="checkbox"/>		
Adjust pressure	Adjust 0.05 MPa pressure		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
	Adjust -0.0333 MPa pressure		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
Hydraulic unit	Perform transducer rinse sequence		<input checked="" type="checkbox"/>		
	Perform waste chamber rinse sequence		<input checked="" type="checkbox"/>		
Other adjustments	Adjust HGB background count level		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
	Adjust WBC clog level		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
	Adjust RBC clog level		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	



Reshmi
Principal

Chhatrapati Shahu Maharaj Shikshan Sanstha's
Ayurved Mahavidyalaya & Rugnhalaya,
Kanchanwadi, Chhatrapati Sambhajinagar.

[Signature]

H.O.D. & Professor
Dept. of Rognidan Evum Vikruti Vigyan
Chhatrapati Shahu Maharaj Shikshan Sanstha's
Ayurved Mahavidyalaya & Rugnhalaya,
Kanchanwadi, Chhatrapati Sambhajinagar

Check item	When to perform	Check	Adjust/ Clean	Replac ing	Remarks
Main unit inside	Clean the inside		<input checked="" type="checkbox"/>		
	Lubricate drive unit		<input checked="" type="checkbox"/>		
Data check	Check blank level	<input checked="" type="checkbox"/>			
	Check data using control material or samples	<input checked="" type="checkbox"/>			
Main unit outside	Clean main unit covers		<input checked="" type="checkbox"/>		
	Clean peripheral device (printer etc.)		<input checked="" type="checkbox"/>		
Check after maintenance	Check program version	<input checked="" type="checkbox"/>			
	Check operation count	<input checked="" type="checkbox"/>			
	Make a final operation check	<input checked="" type="checkbox"/>			
	Check the drain tube fixing	<input checked="" type="checkbox"/>			Fix at the draining port

#####

[Adjustment item details]

Adjustment item	Specified range	Value before adjustment	Value after adjustment
0.05 MPa pressure	0.05 ± 0.01 MPa	0.0531	0.0500
-0.0333 MPa pressure	-0.0333 ± 0.0013 MPa	-0.0347	0.0337
HGB background convert	2000 ± 200	3535	2016
WBC clog level	100.0 ± 1.0	101	100
RBC clog level	100.0 ± 1.0	96	101

[Check item details]

Check item	Check result
Program version	Ver. 14 (14.01-00)

* Refer to the QC chart or stored sample for the control or sample analysis values.

Facility name	CSMS Ayurvedic Mahavidyalaya & Rugnalaya Aurangabad		
Instrument name	XP-100/XP-300	Serial NO.	C3969
Service date	13/09/2023		
Name of service engineer	Shripad Bokand		

Shripad Bokand

Principal

Chhatrapati Shahu Maharaj Shikshan Sanstha's
Ayurved Mahavidyalaya & Rugnalaya,
Kanchanwadi, Chhatrapati Sambhajinagar.

2/0

[Signature]

H.O.D. & Professor

Dept. of Rognidan Evum Vikruti Vigyan
Chhatrapati Shahu Maharaj Shikshan Sanstha's
Ayurved Mahavidyalaya & Rugnalaya,
Kanchanwadi, Chhatrapati Sambhajinagar



CUSTOMER ACKNOWLEDGEMENT FORM

This acknowledgement form is to confirm the receipt of the information **FCA2135XP series: Burning odor from PCB NO.4087T1** issued by Sysmex Corporation and the actions to be taken has been understood.

Please complete the form below and send the scanned copy to Vigilance@sysmex-ap.com by next working day upon received.

Product Identifier:	Product Name:	Affected Range:
BS649542 AQ088754 BN167486	XP-100	A1001 – C1592
BL783052	XP-300	11001 – 12004
AP807129 AJ213506 AR408878 BG491812 CP204874 AK007119	XP-300 ✓	A1001 – C5139

Note: XP-100 (BN167486), XP-300 (BL783052, BG491812, CP204874, and AK007119) are not marketed in Asia Pacific region.

By acknowledging this form, you have read and understood the Customer Notification letter provided.

Company Name: CSMS Ayurvedic Mahavidyalaya &

Address: Rugnalaya, Aurangabad

Name of Staff: DR. Amale Deepali J

Designation: Prof. & HOD

Deepti

Principal

Signature & Company Stamp:

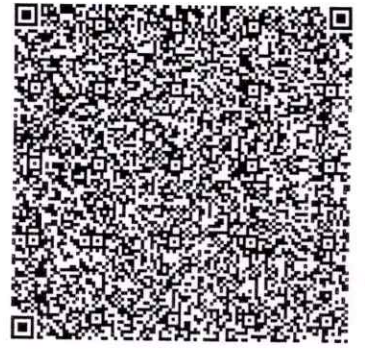
H.O.D. & Professor
Dept. of Rognidan Evum Vikruti Vigyan
Chhatrapati Shahu Maharaj Shikshan Sanstha's
Ayurved Mahavidyalaya & Rugnalaya,
Kanchanwadi, Chhatrapati Sambhajinagar

Chhatrapati Shahu Maharaj Shikshan Sanstha's
Ayurved Mahavidyalaya & Rugnalaya,
Kanchanwadi, Chhatrapati Sambhajinagar.



33AAECT4448E1ZI

TRIMED SOLUTIONS (INDIA) PRIVATE LIMITED



1.e-Invoice Details

IRN : 2c5d7cb105dc2f357d36d007275d5b440f Ack No. : 152316010784813
7c469fdacfb8d10856705d138608c0a

Ack Date : 19-10-2023 15:48:00

2.Transaction Details

Supply type Code : B2B

Document No. : TRI/TN/23-24/408

IGST applicable despite Supplier and Recipient located in same State : No

Place of Supply : MAHARASHTRA

Document Type : Tax Invoice

Document Date : 19-10-2023

3.Party Details

Supplier :

GSTIN : 33AAECT4448E1ZI
TRIMED SOLUTIONS (INDIA) PRIVATE LIMITED
1-1/25A-1, KRN NAGAR, GANAPATHYPALAYAM MOHAN
NAGAR,SALEM
TAMIL NADU 636030 TAMIL NADU
7815932809 account@trimedolutions.in

Recipient :

GSTIN : 27AAATC3866A1Z1
CHHATRAPATI SHAHU MAHARAJ SHIKSHAN SANSTHA
Ayurved Mahavidyalaya & Rugnalaya,Kanchanwadi,Palthan Road District,
Chhatrapati Sambhaji Nagar (M.S)
MAHARASHTRA Place of Supply: MAHARASHTRA
431011 MAHARASHTRA

4.Details of Goods / Services

SINo	Item Description	HSN Code	Quantity	Unit	Unit Price(Rs)	Discount(Rs)	Taxable Amount(Rs)	Tax Rate(GST + Cess State Cess + Cess Non.Advol)	Other charges	Total
1	Annual Maintenance Contract Fully Automated Haematology Analyser Sysmex-XP-300,Amc Period 15.09.2023 to 14.09.2024 with WO NO. : AMA/23-24/0041 Dated 15/09/2023.	998719	1	NOS	18000	0	18000	18.00 + 0.00 0.00 + 0	0	21240

Tax'ble Amt	CGST Amt	SGST Amt	IGST Amt	CESS Amt	State CESS	Discount	Other Charges	Round off Amt	Tot Inv. Amt
18000.00	0.00	0.00	3240.00	0.00	0.00	0.00	0.00	0.00	21240.00

Generated By : 33AAECT4448E1ZI

Print Date : 19-10-2023 15:47:50



152316010784813

eSign

Digitally Signed by NIC-IRP
on : 2023-10-19 15:48:00



Principal

Principal

Chhatrapati Shahu Maharaj Shikshan Sanstha's
Ayurved Mahavidyalaya & Rugnalaya,
Kanchanwadi, Chhatrapati Sambhajnagar.

**TRIMED**

SOLUTIONS (I) PVT. LTD

QUOTATION

To Chatrapati Shahu Maharaj Education Institute Ayurved College Paithan Rd, Kanchanwadi, Aurangabad, Maharashtra 431002	Quote No.	TSIPL/QUO/2023/Sept/003
	Quote Date	05-09-2023
	Location	Hyderabad

Kind attention

S No.	Description	Qty	Unit Price	Total Price
1	ANNUAL MAINTANANCE CONTRACT WHICH INCLUDES 2 PREVENTIVE MAINTENANCE & 2 BREAK DOWN MAINTENANCE. EQUIPMENT SHOULD BE FUCTIONAL BEFORE ENTERING IN TO THE CONTRACT.	1	20,000.00	20,000.00
	Model -XP-300			
			Total	20,000.00
			IGST@18%	3,600.00
			Round Off	-
TOTAL				₹ 23,600.00

Value in Words: Twenty three thousand and six hundred Only

Terms and Conditions :

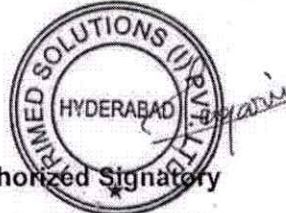
Payment: 100% Advance
AMC Period 05-09-2023 To 04-09-2024
Quote Validity: 30 Days
_xclusion All Spares,Consumables & QC for the calibration

GST : 33AAECT4448E1ZI

Bank Details :-

Account No. : 4929201000097
Account Holder Name : Trimed Solutions India
Pvt Ltd
IFSC Code : CNRB0002493
Branch : Jubilee Hills Branch
Bank : Canara Bank

For Trimed Solutions India Pvt Ltd



Authorized Signatory

Principal

Chhatrapati Shahu Maharaj Shikshan Sanstha's
Ayurved Mahavidyalaya & Rugnalaya,
Kanchanwadi, Chhatrapati Sambhajinagar.





CSMSS AYURVED PATHOLOGY <csmsayupathlab@gmail.com>

Urgent: Service Disruption @ CSMSS Ayurved Mahavidyalaya and Rugnalaya

1 message

CSMSS AYURVED PATHOLOGY <csmsayupathlab@gmail.com>

Fri, Jan 19, 2024 at 4:29 PM

To: customercare@sysmex.co.in, sysmex@sysmex.co.in, sysmex@sysmex-ap.com, "rurnar@yahoo.co.in" <rurnar@yahoo.co.in>

Dear Sysmex Support Team,

I hope this message finds you well. We are writing to bring to your attention the ongoing service issues we have been facing at CSMSS Ayurved Mahavidyalaya and Rugnalaya'S Pathology Laboratory in Chhatrapati Sambhajinagar.

Sir, Despite numerous calls and WhatsApp messages, our interactions with the Sysmex service engineer have been unsatisfactory. The Hematology cell counter, a critical component of our pathology lab, continues to experience errors despite two visits by the service engineer in January-2024 (1st visit- 09/01/2024 AND 2nd visit- 11/01/2024). Regrettably, the issues remain unresolved, and subsequent attempts to reach the engineer have been unsuccessful.

The prolonged downtime of the Hematology cell counter is causing significant disruptions to our pathology lab operations, impacting patient care and diagnostics.

We urgently request your intervention to address this matter promptly. We seek a swift resolution to the ongoing service concerns and appreciate your immediate attention to minimize further inconvenience to our institution.

Your cooperation in resolving these issues is crucial, and we trust that you will take the necessary steps to ensure the efficient functioning of our Sysmex equipment.

Please Note-

1. We have Annual Maintenance Contract (AMC) with TRI MED solution (I) private limited from September-2023.

2. Whatsapp Screenshots of our failed requests to your service engineer attached.

Equipment Details:-

Model- Hematology Cell Counter (XP-300).

Serial Number- C3969.

Customer Name- CSMSS Ayurved Mahavidyalaya & Rugnalaya, Chhatrapati Sambhajinagar (Maharashtra) (INDIA).

Mobile Numbers- 9423456556.

Hoping for your prompt action**THANK YOU.**

10 attachments

**Principal**

Chhatrapati Shahu Maharaj Shikshan Sanstha's
Ayurved Mahavidyalaya & Rugnalaya,
Kanchanwadi, Chhatrapati Sambhajinagar.

Service Report

Customer Name: CSMS Ayurvedic Mahavidyalaya of Rughnalya, Aurangabad
 Address: Kanchanwadi, Aurangabad (Chhatrapati Sambhajnagar)

Analyzer Condition

Is the room Air conditioned? Yes No
 Is the unit clean, free of dust/dirt/sample material? Yes No
 Visual Inspection (Description of Visual Flaw, damages, missing items /parts / accessories) NA

REASON FOR CALL / NATURE OF PROBLEM REPORTED

Preventive Maintenance

Service Agreement Status: Warranty AMC CMC Reagent Rental Reagent Purchase Invoice (Ad-hoc)

Equipment Type: Hematology Cell Counter Reagents information: Sysmex

Equipment Make: Sysmex Model XP-300 Serial No.: C3969

SERVICE ACTION DETAILS

* Preventive Maintenance done as per procedure & analysed machine working ok.

SPARE PARTS INFORMATION:

Spare replacement Type:		FOC	Invoice	Warranty
Indent/Replaced	Part no./ Cat. No	Description	Serial No./ Lot No.	Qty
/	/	/	/	/
/	/	/	/	/
/	/	/	/	/

Status after Service: (Please circle/tick mark)

<input checked="" type="checkbox"/> Complete	<input type="checkbox"/> Working satisfactorily	<input type="checkbox"/> Under Observation	<input type="checkbox"/> Follow-up required
<input type="checkbox"/> Incomplete	<input type="checkbox"/> Pending for spares	<input type="checkbox"/> Working solution provided	<input type="checkbox"/> Analyzer Down

Call Intimation Details (Please circle/tick mark)

Call Reported by: (Please circle)	Client Name:	Sales	FSE	Application	Marketing	HO	Proactive/courtesy	Follow-up
Event	Date	Time	Event	Date	Time			
Call received			Start Service	21/10/2023	12:00 PM			
Call Assigned			End Service	21/10/2023	2:00 PM			
Travel Time (Hours)	21/10/2023	2 hrs	Hand over time	21/10/2023	3:00 PM			

CUSTOMER FEEDBACK (Please Circle/Tick Mark)

<input checked="" type="checkbox"/> CSAT: (Please tick mark)	<input type="checkbox"/> Annoyed	<input type="checkbox"/> Dissatisfied	<input type="checkbox"/> Can Improve	<input type="checkbox"/> Satisfied	<input type="checkbox"/> Extremely Satisfied
--	----------------------------------	---------------------------------------	--------------------------------------	------------------------------------	--

Client Remarks

Signatory's Name (Client): [Signature] Designation: H.O.D. & Professor
 Phone: 9493355556 Email: [Email]

Principal
 Technical Incharge: [Signature]



Maintenance of Sysmax Autoanalyser XP-300

Weekly maintenance

Date	Item	Signature
01/01/2024	Check trap chamber level and drain	[Signature]
08/01/2024	Check trap chamber level and drain	[Signature]
15/01/2024	Check trap chamber level and drain	[Signature]
23/01/2024	Check trap chamber level and drain	[Signature]
29/01/2024	Check trap chamber level and drain	[Signature]
5/2/24	Check trap chamber level and drain	[Signature]
12/2/24	Check trap chamber level and drain	[Signature]
19/2/24	Check trap chamber level and drain	[Signature]
26/2/24	Check trap chamber level and drain	[Signature]
1/03/2024	Check trap chamber level and drain	[Signature]
11/03/2024	Check trap chamber level and drain	[Signature]
18/03/2024	Check trap chamber level and drain	[Signature]
26/03/2024	Check trap chamber level and drain	[Signature]
01/04/2024	Check trap chamber level and drain	[Signature]
08/04/2024	Check trap chamber level and drain	[Signature]
15/04/2024	Check trap chamber level and drain	[Signature]
22/04/2024	Check trap chamber level and drain	[Signature]
02/05/2024	Check trap chamber level and drain	[Signature]
13/05/2024	Check trap chamber level and drain	[Signature]
20/05/2024	Check trap chamber level and drain	[Signature]
27/05/2024	Check trap chamber level and drain	[Signature]
1/06/2024	Check trap chamber level and drain	[Signature]
10/06/2024	Check trap chamber level and drain	[Signature]
17/06/2024	Check trap chamber level and drain	[Signature]
25/06/2024	Check trap chamber level and drain	[Signature]
02/07/2024	Check trap chamber level and drain	[Signature]
09/07/2024	Check trap chamber level and drain	[Signature]
17/07/2024	Check trap chamber level and drain	[Signature]
24/07/2024	Check trap chamber level and drain	[Signature]
31/07/2024	Check trap chamber level and drain	[Signature]
06/08/2024	Check trap chamber level and drain	[Signature]
15/08/2024	Check trap chamber level and drain	[Signature]



[Handwritten Signature]

Principal

Chhatrapati Shahu Maharaj Shiksha Sanstha's
Ayurved Mahavidyalaya & Ranganalaya,
Kanchanwadi, Chhatrapati Sambhajanagar.

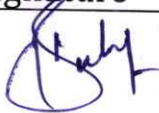
Monthly Maintenance XP-300

Date	Maintenance item	Signature
08/01/2024	Clean waste chamber (Rinse sequence)	
	Clean transducer (Rinse sequence)	
	Clean sampling wavelength	
5/2/24	Clean waste chamber (Rinse sequence)	
	Clean transducer (Rinse sequence)	
	Clean sampling wavelength	
4/03/2024	Clean waste chamber (Rinse sequence)	
	Clean transducer (Rinse sequence)	
	Clean sampling wavelength	
5/04/2024	Clean waste chamber (Rinse sequence)	
	Clean transducer (Rinse sequence)	
	Clean sampling wavelength	
2/05/2024	Clean waste chamber (Rinse sequence)	
	Clean transducer (Rinse sequence)	
	Clean sampling wavelength	
6/06/2024	Clean waste chamber (Rinse sequence)	
	Clean transducer (Rinse sequence)	
	Clean sampling wavelength	
7/07/2024	Clean waste chamber (Rinse sequence)	
	Clean transducer (Rinse sequence)	
	Clean sampling wavelength	
9/08/2024	Clean waste chamber (Rinse sequence)	
	Clean transducer (Rinse sequence)	
	Clean sampling wavelength	
02/09/2024	Clean waste chamber (Rinse sequence)	
	Clean transducer (Rinse sequence)	
	Clean sampling wavelength	
07/10/2024	Clean waste chamber (Rinse sequence)	
	Clean transducer (Rinse sequence)	
	Clean sampling wavelength	
04/11/2024	Clean waste chamber (Rinse sequence)	
	Clean transducer (Rinse sequence)	
	Clean sampling wavelength	
	Clean waste chamber (Rinse sequence)	
	Clean transducer (Rinse sequence)	
	Clean sampling wavelength	






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Ayurved Mahavidyalaya & Rughalaya,
Kanchanwadi, Sambhajinagar.

6 Monthly maintenance XP-300

Date	Maintenance item	Signature
12/06/2024	Clean sample rotor valve (SRV)	
	Clean WBC/RBC transducer aperture	
	Clean rinse cup	
	Clean sample rotor valve (SRV)	
	Clean WBC/RBC transducer aperture	
	Clean rinse cup	

A.M.C. maintenance 3 Month

Date	Item	Details	Signature
14/03/2024	Technical inspection	Carried out Preventive Maintenance as per protocol run sample result found Ok	
13/06/2024	Technical inspection	Carried out Preventive Maintenance as per protocol run sample result found Ok	
09/09/2024	Technical inspection	Carried out Preventive Maintenance as per protocol run sample result found Ok	
	Technical inspection	Carried out Preventive Maintenance as per protocol run sample result found Ok	



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Maintenance of Erba Chem-7

Weekly maintenance

Date	item	Done by
01/01/2024	Flushing of flow cell with methanol/detergent & then by water	[Signature]
08/01/2024	Flushing of flow cell with methanol/detergent & then by water	[Signature]
15/01/2024	Flushing of flow cell with methanol/detergent & then by water	[Signature]
23/01/2024	Flushing of flow cell with methanol/detergent & then by water	[Signature]
29/01/2024	Flushing of flow cell with methanol/detergent & then by water	[Signature]
5/2/24	Flushing of flow cell with methanol/detergent & then by water	[Signature]
12/2/24	Flushing of flow cell with methanol/detergent & then by water	[Signature]
19/2/24	Flushing of flow cell with methanol/detergent & then by water	[Signature]
26/02/24	Flushing of flow cell with methanol/detergent & then by water	[Signature]
5/3/24	Flushing of flow cell with methanol/detergent & then by water	[Signature]
11/03/24	Flushing of flow cell with methanol/detergent & then by water	[Signature]
18/03/24	Flushing of flow cell with methanol/detergent & then by water	[Signature]
26/03/24	Flushing of flow cell with methanol/detergent & then by water	[Signature]
02/04/2024	Flushing of flow cell with methanol/detergent & then by water	[Signature]
08/04/2024	Flushing of flow cell with methanol/detergent & then by water	[Signature]
15/04/2024	Flushing of flow cell with methanol/detergent & then by water	[Signature]
22/04/2024	Flushing of flow cell with methanol/detergent & then by water	[Signature]
02/05/2024	Flushing of flow cell with methanol/detergent & then by water	[Signature]
13/05/2024	Flushing of flow cell with methanol/detergent & then by water	[Signature]
20/05/2024	Flushing of flow cell with methanol/detergent & then by water	[Signature]
27/05/2024	Flushing of flow cell with methanol/detergent & then by water	[Signature]
02/06/2024	Flushing of flow cell with methanol/detergent & then by water	[Signature]
10/06/2024	Flushing of flow cell with methanol/detergent & then by water	[Signature]
18/06/2024	Flushing of flow cell with methanol/detergent & then by water	[Signature]
26/06/2024	Flushing of flow cell with methanol/detergent & then by water	[Signature]



[Signature]

Principal

Chhatrapati Shahu Maharaj Shikshan Sanstha's
Ayurved Mahavidyalaya & Rugnalaya,
Kanchanwadi, Chhatrapati Sambhajinagar.

Microscope Maintenance

Monthly Maintenance

Date	item	Done by
08/01/2024	Wipe lenses with lens paper	Bahy
5/2/2024	Wipe lenses with lens paper	Bahy
02/03/2024	Wipe lenses with lens paper	Chandrak
05/04/2024	Wipe lenses with lens paper	Chandrak
03/05/2024	Wipe lenses with lens paper	Chandrak
03/06/2024	Wipe lenses with lens paper	Chandrak
05/07/2024	Wipe lenses with lens paper	Chandrak
08/08/2024	Wipe lenses with lens paper	Chandrak
02/09/2024	Wipe lenses with lens paper	
07/10/2024	Wipe lenses with lens paper	
04/11/2024	Wipe lenses with lens paper	
	Wipe lenses with lens paper	

Three Monthly Maintenance

Date	item	Done by
08/01/2024	Check alignment of condenser	Bahy
04/04/2024	Check alignment of condenser	Chandrak
06/07/2024	Check alignment of condenser	Chandrak
07/10/2024	Check alignment of condenser	

A.M.C., maintenance

Date	item	Details	Done by
12/06/2024	Technical Inspection	Remarks OK.	Bahy
	Technical Inspection		



Beshmukh

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Kanchanwadi, Chhatrapati Sambhajinagar.

Incubator maintenance

Three Monthly Maintenance

Date	Item	Done by
08/01/2024	Cleaning of inside	<i>[Signature]</i>
04/04/2024	Cleaning of inside	<i>[Signature]</i>
07/07/2024	Cleaning of inside	<i>[Signature]</i>
07/10/2024	Cleaning of inside	<i>[Signature]</i>

Six monthly Maintenance

Date	Item	Details	Done by
08/01/2024	Technical Maintenance	Temperature Maintenance Servicing Done	<i>[Signature]</i>
12/06/2024	Technical Maintenance	Temperature Maintenance Servicing Done	<i>[Signature]</i>

Hot air oven maintenance

Three Monthly Maintenance

Date	Item	Done by
08/01/2024	Cleaning of inside	<i>[Signature]</i>
04/04/2024	Cleaning of inside	<i>[Signature]</i>
07/07/2024	Cleaning of inside	<i>[Signature]</i>
07/10/2024	Cleaning of inside	<i>[Signature]</i>

Six monthly Maintenance

Date	item	Details	Done by
08/01/2024	Technical Maintenance	Temperature Maintenance	<i>[Signature]</i>
12/06/2024	Technical Maintenance	Temperature Maintenance	<i>[Signature]</i>



[Signature]
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Centrifuge Maintenance

Monthly Maintenance

Date	item	Done by
08/01/2024	Wipe inner walls with antiseptic	Baly
5/2/2024	Wipe inner walls with antiseptic	Baly
04/03/2024	Wipe inner walls with antiseptic	Baly
02/04/2024	Wipe inner walls with antiseptic	Baly
04/05/2024	Wipe inner walls with antiseptic	Baly
03/06/2024	Wipe inner walls with antiseptic	Baly
05/07/2024	Wipe inner walls with antiseptic	Baly
07/8/2024	Wipe inner walls with antiseptic	Baly
02/09/2024	Wipe inner walls with antiseptic	
07/10/2024	Wipe inner walls with antiseptic	
04/11/2024	Wipe inner walls with antiseptic	
	Wipe inner walls with antiseptic	

A.M.C. maintenance

Date	item	Details	Done by
8/01/24	Technical Inspection	R.P.M. Maintenance & Servicing	Baly
5/07/24	Technical Inspection	R.P.M. Maintenance & Servicing	Baly



Seethmal

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13

Refrigerator Maintenance

Two monthly Maintenance

Date	item	Done by
1/1/2024	Clean & defrost	Bahy
2/03/2024	Clean & defrost	Bahy
1/06/2024	Clean & defrost	Bahy
5/09/2024	Clean & defrost	Bahy
07/10/2024	Clean & defrost	
	Clean & defrost	

A.M.C. maintenance

Date	item	Details	Done by
1/1/24	Technical Inspection	Temperature Checked	Bahy
5/7/24	Technical Inspection	Temperature Checked	Bahy



Beshmels

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Electrical Maintenance of electrical instruments

1 Yearly Maintenance (2024)

Date	Name	Item	Remarks	Sign
30/01/24	Sysmax Haemoautoanalyser XP-300	-Voltage -Amphere -earthing	- 230V - 1 amp - OK	
30/01/24	Biochemistry analyser ErbaChem7	-voltage -ampere -earthing	- 230V - 1 amp - OK	
30/01/24	Incubator	-voltage -ampere -earthing	- 230V - 1.5 amp - OK	
30/01/24	Centrifuge machine	-voltage -ampere -earthing	- 230V - 0.25 amp - OK	
30/01/24	Electrical Microscope	-voltage -earthing	- 230 230V - OK	
30/01/24	Needle Burner	-voltage -ampere -earthing	- 230V - 0.25 amp - OK	
30/01/24	Invertor	-voltage -earthing	- 230V - OK	
30/01/24	Refrigerator	-voltage -earthing	- 230V - OK	
30/01/24	Computer	-voltage -earthing	- 230V - OK	




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Kanchanwadi, Chhatrapati Sambhajinagar.

WORK ORDER

TO: Wipro GE Healthcare Pvt Ltd 311, Marine Chambers New Marine Lines, Churchgate Mumbai Phone No:- 9324936133	Work Order No :AMA/22-23/ 0042 Work Order Date : 17.02.2023 Work Order Type : Repairs Your Reference : Quotation
--	---

Party GST Details Party GSTIN : 27AAACW1685J1Z0 Party State : Maharashtra Vendor Code : W0020	Party Bank Details A/C No : 071062327002 Bank : HSBC Bank IFSC Code : HSBC0560002 Branch : Bangalore
---	---

Sr.No.	Material Description	Unit	Quantity	Rate in (Rs)	Value(Rs)
1)	Annual Maintenances Contract For GE Color Doppler System Model:- Ligiq V 5 System ID :- 083037206116518 For The Period of 20-02-2023 To 19-02-2025 <u>Non Comprehensive Annual Maintenance Contract following terms and conditions :-</u> i) 2 PM and valid unlimited breakdown calls ii) All Probes, spare, parts, accessories wii be charged at Actual iii) Amc Period 20 Feb. 2023 To 19 Feb. 2025	Nos	1	50,847	50,847
				CGST-9%	4,576
				SGST-9%	4,576
	 PRINCIPAL Chhatrapati Shahu Maharaj Shikshan Sanstha's Ayurved Mahavidyalaya & Rughnalaya, Kanchanwadi, Aurangabad.				Total 60,000

Rupees - Sixty Thousand Only

Excise Duty	: NIL
GST	: 18%
Freight Charges	: NIL
Insurance Charges	: NIL
P&F Charges	: NIL
Labour Charges	: NIL
Advance Details	: 100 % along with work order
Payment Terms	: NIL
Our GST IN	: 27AAATC3866A1Z1
Delevery Schedule	: Immediate

Shekhun
Principal

Chhatrapati Shahu Maharaj Shikshan Sanstha's
 Ayurved Mahavidyalaya & Rughnalaya,
 Kanchanwadi, Chhatrapati Sambhajinagar.

- Terms & Conditions:**
1. Material should be securely packed to avoid any damage.
 2. Please send separate bill for each delivery challan.
 3. Material will be accepted only works between 9:30 a.m. to 3:30 p.m. except on holiday.
 4. Delivery Address



For C.S.M.B.S AYURVED MAHAVIDYALAYA Kanchanwadi, Chhatrapati Sambhajinagar.

ADP
Purchase Officer

Shekhun
Principal
 Chhatrapati Shahu Maharaj Shikshan Sanstha's
 Ayurved Mahavidyalaya & Rughnalaya,
 Kanchanwadi, Chhatrapati Sambhajinagar.



Shekhun
Administrative Officer

ACE TECHNO SERVICES

• CALIBRATION • VALIDATION • INSTRUMENTATION • ENGINEERING



Lab.: 07, C/2, Town Centre, CIDCO, Ch. Sambhajnagar - 431 003. M: 9422226987, 8177906757 Email: acetechnoservices@gmail.com



Report No.

ACE / ED / MASTER 23098 DMB30KG - 1 - 4

Calibration Certificate						
Ser. Req. no.	2309/03-01			Page	1 of 1	
Cal. place	On Site	N	At Lab	Y	Issue Date	08/09/2023
Cal method no	CPMM11			Next Due Date #	08/09/2024	
# Requested by customer/ recommended; UUT- Unit under test				Date of Receipt	08/09/2023	
Customer Name and Address				Date of Calibration	08/09/2023	
ACE TECHNO SERVICES 40, C/3 Town centre, CIDCO, Aurangabad. 431003.						
Details of Item/s:						
Nomenclature	ID	Make	Model/Type	Sr no		
Digital Weighing Balance	DWB-01	JK Electronics	JKE	1932780		
Parameter: .	Range	Least Count	Accuracy	As found Condition		
Weight	30kg max; 20 gm min	1gm	Refer observations	ok		
Details of Equipments Used for Calibration:						
Sr. No.	Standard Equipments Used./ ID / MAKE / MODEL / SR. NO		Calibration Agency Report No. / date		Validity	
1	Bullion Weight Box BWB/1 W/SS Bullion/		Nishitronics Instrumentation ,PUNE (NABL) NI2023/08/0561 dated 25/08/2023		24/08/2026	
2	Dead Weight Box DW/1 W/Brass Bullion ,Hex CI/		Nishitronics Instrumentation ,PUNE (NABL) NI2023/08/0562 dated 25/08/2023		24/08/2026	

OBSERVATIONS: Ambient Temp. 27°C

Parameter : Weight

Standard Weight	UUT	Error	Permissible error	Standard Weight	UUT	Error	Permissible error
kg	kg	kg	± kg	kg	kg	kg	± kg
0.020	0.020	0.000	0.001	15.000	15.000	0.000	0.002
0.050	0.050	0.000	0.001	20.000	19.999	-0.001	0.002
0.100	0.100	0.000	0.001	25.000	24.999	-0.001	0.002
0.500	0.500	0.000	0.001	30.000	29.999	-0.001	0.002
1.000	1.000	0.000	0.001				
2.000	2.000	0.000	0.001				
5.000	5.000	0.000	0.001				
10.000	10.000	0.000	0.001				

Remarks: Performance Satisfactory
Criteria :- Error is < = ± [Permissible error]

Issued to: CSMSS
as evidence of valid
Calibration 13-07-2024
Ace Techno Services

Note :

- Standards used for calibration are traceable to National/International standard.
- This certificate refers only to the particular items/s submitted for calibration purpose.
- The Observations / Results reported in this particular certificate are valid at the time of and under stated condition of measurement.
- Readings given above are as on received condition of an instrument.
- This certificate shall not be reproduced except in full without our prior permission in writing.
- Calibration certificate without seal and signatures is not valid.

Engineer

me
Medha Samvatsar



Deshmukh
Principal

Chhatrapati Shahu Maharaj Shikshan Sanshita Mandar Samvatsar
Surved Mahavidyalaya & Rughnaya,
Kanchanwadi, Chhatrapati Sambhajnagar.

AUTH CODE:



CC-2294



Nishitronics Instrumentation

Service Engineers
Calibration Services in Industrial Process Control
We work for Customers Satisfaction

CALIBRATION CERTIFICATE

Page 1 of 1

Customer: ACE TECHNO SERVICES
ULR No.: CC22942300006950F
Discipline: Thermal
Certificate No.: NI2023/12/0086
Date of Issue: 09/12/2023
Date of Receipt: 07/12/2023
Date of Calibration: 08/12/2023
Cal.Req.No.: 23/12/19/2
Next Due Date: 07/12/2024
Parameter: Temperature
Calibration Method No.: NI / CP / T / 01

Details of Items :

Name: Thermal Junction Box With S type T.C.
Range: 350 to 1000 °C
ID No.: ACE/TJB/01/S
L.C.: 0.1 °C
Sr.No.: -
Accuracy: Not Specified
Make: RADIX X96A
Location: -
Model: TJB-1
Type: Type S

Master Instruments Detail

Table with 5 columns: Nomenclature, Serial No., Id.No., Valid Upto, Calibrated At./ CC NO.
Rows include SS PRT WITH INDICATOR and R Type Thermocouple.

Observation

Calibration Results

Table with 6 columns: Channel, Calibration Point °C, Standard Reading °C, UUC Reading °C, Error °C, Expanded Uncertainty ± °C.
Rows show data for Channel Ch-1 at various temperatures from 350 to 1000.

The reported measurement uncertainty is estimated at a level of confidence of approximately 95 % with a coverage factor k = 2.

Remarks :

- 1) Result are related only to the item calibrated
2) This certificate refers only to the particular items submitted for calibration.
3) This certificate shall not be reproduced except in full without our prior permission in writing.
4) The calibration results reported in this particular certificate are valid at the time of an under stated condition of measurement.
5) Standard used for calibration were traceable to National / International standard.
6) Readings given above are as on received condition of an instrument.
7) Above calibration done is meant for scientific & industrial purpose only.

issued to C.S.M.S.S
as evidence of valid
Calibration 13-07-2024
Nishitronics Instrumentation Services

Calibrated By: T.T. Dhupal, Technical Assistant
Reviewed & Authorized By: [Signature], Technical Manager
Includes QR code and digital signature details.

Chhatrapati Shahu Maharaj Shikshan Sanstha's
Ayurved Mahavidyalaya & Rughalaya
Kanchanwadi, Chhatrapati Sambhajnagar.





CC-2294



Nishitronics Instrumentation

Service Engineers
Calibration Services in Industrial Process Control
We work for Customers Satisfaction

CALIBRATION CERTIFICATE

Page 1 of 1

Customer : ACE TECHNO SERVICES	ULR No. : CC22942300006951F
Flat No1, Shop No 4.6 Plot No 7, C/2, Town Center Cidco Aurangabad, Maharashtra	Discipline : Thermal
Env. Conditions Temp. 23±1.5°C, 50 ±10% RH	Certificate No. : NI2023/12/0087
Location of Calibration : At Lab	Date of Issue : 09/12/2023
Characteristic and Condition of Item : OK	Date of Receipt : 07/12/2023
	Date of Calibration : 08/12/2023
	Cal. Req. No. : 23/12/19/3
	Next Due Date : 07/12/2024
	Parameter : Temperature
	Calibration Method No. : NI / CP / T / 01

Details of Items :

Name : Precision Thermo. with PT-100 Sensor	Range : -50 to 400 °C
ID No. : ACE/PDTI/01-RTD	L.C. : 0.1 °C
Sr.No. : -	Accuracy : Not Specified CSMSS...
Make : Lutron	Location : as evidence of valid Calibration 13-07-2024 Ace Techno Services
Model : TM-917	
Type : PT-100	

Master Instruments Detail

Nomenclature	Serial No.	Id.No.	Valid Upto	Calibrated At./ CC NO.
SSPRT WITH INDICATOR	01294 / 33290042	NI/SSPRT/01	08/06/2024	FARELABS CC-2739
SS PRT WITH INDICATOR	331134-29/33290042	NI/SSPRT/02	21/06/2024	FARELABS CC-2739

Observation

Calibration Results

Calibration Point °C	Standard Reading °C	UUC Reading °C	Error °C	Expanded Uncertainty °C
-38	-38.124	-38.1	0.024	0.059
0	0.153	0.2	0.047	0.059
50	50.075	50.1	0.025	0.058
100	100.046	100.1	0.054	0.058
200	200.134	200.2	0.066	0.060
300	299.825	299.9	0.075	0.060
400	399.818	399.9	0.082	0.060

The reported measurement uncertainty is estimated at a level of confidence of approximately 95 % with a coverage factor k = 2.

Remarks :

- 1) Result are related only to the item calibrated.
- 2) This certificate refers only to the particular items submitted for calibration.
- 3) This certificate shall not be reproduced except in full without our prior permission in writing.
- 4) The calibration results reported in this particular certificate are valid at the time of an under stated condition of measurement.
- 5) Standard used for calibration were traceable to National / International standard.
- 6) Readings given above are as on received condition of an instrument.
- 7) Above calibration done is meant for scientific & industrial purpose only.

Calibrated By T.T. Dhimal Technical Assistant	 Principal Chhatrapati Shahu Maharaj Shiksha Sanstha Ayurved Mahavidyalaya & Rughalaya, Kanchanwadi, Chhatrapati Sambhaji Nagar, Pune		Reviewed & Authorized By Digitally signed by Vijay Hingmire Date: 2023.12.15 12:01:55 +05:30 Reason: Calibration Certificate Location: Pune Technical Manager
---	---	--	--

Flat No.1, Gurukrupa Building, Plot No.113, Mahesh Co-op Hsg Soc., Bibwevadi, Pune 411037
Mob.: 9370013545. E-mail : nishitronics@nimga.com





MIKRONIX CALIBRATION CENTRE AURANGABAD 431 210		CALIBRATION CERTIFICATE OF Steel Rule			
Calibration Date	Issued On	Certificate No.	Next Due Date	Page	No. of Pages
05/01/2022	05/01/2022	SR/22/8826	05/01/2025 (Just decided)	1	2

Name of Customer & Address : M/s. ACE TECHNO SERVICES
07, C/2, TOWN CENTRE, CIDCO, AURANGABAD - 431 003.

Date of Receipt of Material : 05/01/2022 (Challan No : 20220002 dtd. 05/01/2022)

Work Order No. : 761

Unit Under Calibration : Steel Rule

Make : Kristeel-Shirwa

Range : 0-1000 mm

Sr. No : 401F

Identification No. : ACE/SR/01

Lab ID No. : 0761/003

Condition of Item : OK

Environmental Conditions : Temperature : 20.1°C Humidity : 50 ± 10 % Rh

Reference Document No

Calibration Procedure No

Major Equipments Used for Calibration : Used standards are traceable to National / International Standards through Direct / NABL Accredited Calibration Laboratory.

Description	Identification No.	Calibration Certificate No	Calibration Date	Valid up to	Traceability With
Video Measuring Machine	VMM-1042	VMM/20/20328	18/01/2020	18/01/2022	CC-2421

Uncertainty of Measurement : ± 0.5 mm
(At 95% confidence level with coverage factor K=2)
Note: 1) Calibration Results are given on Page No.2 onwards.

MIKRONIX CALIBRATION CENTRE AURANGABAD 431 210		CALIBRATION CERTIFICATE OF Steel Rule			
Calibration Date	Issued On	Certificate No.	Page	No. of Pages	
05/01/2022	05/01/2022	SR/22/8826	2	2	

Mechanical Calibration - Dimension

CALIBRATION RESULTS			
Sr. No.	Nominal Size in mm	Observed Readings in mm	Error in mm
1	0-10	10.000	0.000
2	10-20	20.000	0.000
3	20-30	30.004	+0.004
4	30-40	40.008	+0.008
5	40-50	50.003	+0.003
6	50-100	99.990	-0.010
7	100-200	200.006	+0.006
8	200-400	400.010	+0.010
9	400-600	600.015	+0.015
10	600-800	800.020	+0.020
11	800-1000	1000.022	+0.022

***-*-*-*- End of certificate -*-*-*-*

Issued to CSMSS
as evidence of valid
Calibration 13-07-2024
Ace Techno Services

Note : The Calibration results reported in this certificate are valid at the time of and the stated condition of environment
This certificate shall not be reproduced except in full without written permission from Proprietor,
Mikronix Calibration Centre, Aurangabad

This certificate shall not be reproduced except in full without written permission from Proprietor,
Mikronix Calibration Centre, Aurangabad

CALIBRATED BY

ASST. TECHNICAL MANAGER

CALIBRATED BY

ASST. TECHNICAL MANAGER

MIKRONIX CALIBRATION CENTRE

OFFICE MCC/FRM/AA/23, 12, CIDCO SERVICE INDUSTRIAL ZONE,
LABORATORY OPP. PROZONE MALL, AURANGABAD - 431 006 (M.S.) INDIA.
☎ : (0240) 2487330, 2484159. TELEFAX : (0240) 2487330, FAX : (0240) 2484245
E-mail : mikronix_calibration@yahoo.com | www.mikronixcalibration.com

MIKRONIX CALIBRATION CENTRE

OFFICE MCC/FRM/AA/23, 12, CIDCO SERVICE INDUSTRIAL ZONE,
LABORATORY OPP. PROZONE MALL, AURANGABAD - 431 006 (M.S.) INDIA.
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E-mail : mikronix_calibration@yahoo.com | www.mikronixcalibration.com



Beekmuller
Principal
Chhatrapati Shahu Maharaj Shikshan Sanstha's
Ayurved Mahavidyalaya & Rughalaya,
Kanchanwadi, Chhatrapati Sambhajinagar.



Tel: 0240-2487330, 2484159, E-mail: mikronixcalibration.com

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Nishitronics Instrumentation
 Service Engineers
 Calibration Services in Industrial Process Control
We work for Customer's Satisfaction

Certificate No. N12023080561 ULR No. CC229423000003559F

The reported measurement uncertainty is estimated at a level of confidence of approximately 95% with a coverage factor k = 2

Remarks:

- 1) Result are related only to the item calibrated.
- 2) This certificate refers only to the particular items submitted for calibration
- 3) This certificate shall not be reproduced except in full without our prior permission in writing
- 4) The calibration results reported in this particular certificate are valid at the time of an under stated condition of measurement
- 5) Standards used for calibration were traceable to National / International Standard
- 6) Readings given above are as on received condition of an instrument
- 7) Above calibration done is meant for scientific & industrial purpose only
- 8) Change in temperature and relative humidity were less than 1.50 C per Hr. & Rh. + 10% per 1 Hr
- 9) Standard referred - OIML R111-1
- 10) Methodology - Method of comparison with standard weights using substitutional weighing (ABBA sequence)
- 11) Density of Standard Weights - 7950 ± 140 kg/m³
- 12) a) Customer requested calibration frequency 3 year. (dt 24-8-2026)

CALIBRATION CERTIFICATE

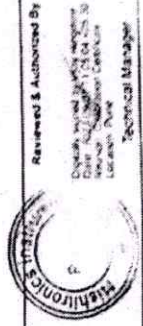
Customer: ACE TECHNO SERVICES		ULR No. CC229423000003559F		
Discipline Mechanical, Mass & Volume				
Certificate No. N12023080561				
Date of Issue 26/05/2023				
Date of Receipt 21/05/2023				
Date of Calibration 25/05/2023				
Call Req No. 23/06/709				
Next Due Date				
Parameter Mass				
Calibration Method No. CP1MAW01				
Details of Items:				
Name	Bullion Weight Box	Range 1 to 200 g		
ID No.	BWB/1	L.C. NA		
Sr. No.	WI	Accuracy M1 Class		
Make	SS Bullion	Location		
Model		Type		
		Department		
Master Instruments Detail				
Nonconformance	Serial No.	Valid Until		
Set of Weights up to 200 g (11 Class)	N1/W1/201	11/01/2025		
		Calibrated At / CC No. *LOCC (CC-2854)		
Observation				
Calibration Results				
Nominal Mass value	Units of Measure	Conventional Mass VALUE	Correction	Expanded Uncertainty ±
1	g	0.99997	-0.00003	0.00003
2	g	1.99991	0.00009	0.00004
5	g	4.99963	0.00037	0.00004
10	g	9.99923	0.00077	0.00005
20	g	19.99914	-0.00086	0.00006
50	g	49.99925	-0.00075	0.00006
100	g	99.99949	0.00051	0.00006
200	g	199.99911	0.00089	0.00016
Calibrated By		Reviewed & Authorized By		
V D Mulik		 Technical Assistant		
Technical Assistant		 Technical Manager		

Flat No. 1, Gurukrupa Building, Plot No. 113, Mahesh Co-op Hsg Soc., Bibwewadi, Pune 411037
 Tel: 020-24412615. E-mail: nishitronics@rediffmail.com



Signature
Principal
 Chhatrapati Shahu Maharaj Shikshan Sanstha's
 Ayurved Mahavidyalaya & Ragnalaya,
 Kanchanwadi, Chhatrapati Sambhajnagar.

Issued to... **CS.M.S.S.**
 as evidence of valid
 Calibration **13-07-2024**
 Ace Techno Services



Calibrated By

V D Mulik
 Technical Assistant



Reviewed & Authorized By

 V D Mulik
 Technical Assistant

Service Report

3439

Customer Name: CSMSS Ayurvedic Mahavidyalaya & Pugnalya, Kanchanwadi
 Address: Chhatrapati Sambhajinagar

Analyzer Condition

Is the room Air conditioned? Yes No Approximate Room Temp: 28° Location of Installation: Lab
 Is the unit clean, free of dust/dirt/sample material? Yes No Tests/day: 10-15 System Down: (Please circle) Yes No

Visual Inspection (Description of Visual Flaw, damages, missing items /parts / accessories) All accessories available

REASON FOR CALL / NATURE OF PROBLEM REPORTED

Preventive Maintenance

Service Agreement Status: Warranty AMC CMC Reagent Rental Reagent Purchase Invoice (Ad-hoc)

Equipment Type: Hematology Cellcounter Reagents information: Sysmex

Equipment Make: Sysmex Model XP-350 Serial No.: C3969

SERVICE ACTION DETAILS

Preventive maintenance done as per procedure of analysed machine. Working ok.

SPARE PARTS INFORMATION:

Spare replacement Type:		FOC	Invoice	Warranty	Serial No./ Lot No.	Qty
Indent/Replaced	Part no./ Cat. No	Description				
<u>N/A</u>	<u>N/A</u>	<u>N/A</u>	<u>N/A</u>	<u>N/A</u>	<u>N/A</u>	<u>N/A</u>
<u>N/A</u>	<u>N/A</u>	<u>N/A</u>	<u>N/A</u>	<u>N/A</u>	<u>N/A</u>	<u>N/A</u>
<u>N/A</u>	<u>N/A</u>	<u>N/A</u>	<u>N/A</u>	<u>N/A</u>	<u>N/A</u>	<u>N/A</u>

Status after Service: (Please circle/tick mark)

Complete	Working satisfactorily <input checked="" type="checkbox"/>	Under Observation <input type="checkbox"/>	Follow-up required <input type="checkbox"/>
Incomplete	Pending for spares <input type="checkbox"/>	Working solution provided <input type="checkbox"/>	Analyzer Down <input type="checkbox"/>

Call Intimation Details (Please circle/tick mark)

Call Reported by: (Please circle)	Client Name:	Sales	FSE	Application	Marketing	HO	Proactive/courtesy	Follow-up
Event	Date	Time	Event	Date	Time			
Call received			Start Service	19/04/2024	9:30 AM			
Call Assigned			End Service	19/04/2024	1:00 PM			
Travel Time (Hours)	19/04/2024	2 hrs	Hand over time	19/04/2024	12:30 PM			

CUSTOMER FEEDBACK (Please Circle/Tick Mark)

CSAT: (Please tick mark)	Annoyed <input type="checkbox"/>	Dissatisfied <input type="checkbox"/>	Can Improve <input type="checkbox"/>	Satisfied <input checked="" type="checkbox"/>	Extremely Satisfied <input type="checkbox"/>
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Client Remarks

Signatory's Name (Client): Dr. D. S. Amale Designation: HOD Phone: Email: Principal



Chhatrapati Shahu Maharaj Shikshan Sanstha
Ayurved Mahavidyalaya & Rughalaya,
Kanchanwadi, Chhatrapati Sambhajinagar

H.O.D. & Professor
Dept. of Rognidan Evum Vikruti Vigyan
Chhatrapati Shahu Maharaj Shikshan Sanstha's
Ayurved Mahavidyalaya & Rughalaya
Kanchanwadi, Chhatrapati Sambhajinagar

Service Report

2536

Customer Name: <u>CSMSS Ayurved Mahavidyalaya & Rughnalaya</u>	
Address: <u>Kanchanwadi, Chhatrapati Sambhajinagar (Amangalad)</u>	
Analyzer Condition	
Is the room Air conditioned? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Approximate Room Temp: <u>23°C</u>
Is the unit clean, free of dust/dirt/sample material? <input type="checkbox"/> Yes <input type="checkbox"/> No	Tests/day: <u>20</u>
Visual Inspection (Description of Visual Flaw, damages, missing Items /parts / accessories)	<u>N/A</u>
Location of Installation: <u>Lab</u>	
System Down: (Please circle) <input type="checkbox"/> Yes <input type="checkbox"/> No	

REASON FOR CALL / NATURE OF PROBLEM REPORTED

PLT error (continued)

Service Agreement Status: <input type="checkbox"/> Warranty <input type="checkbox"/> AMC <input type="checkbox"/> CMC <input type="checkbox"/> Reagent Rental <input type="checkbox"/> Reagent Purchase <input type="checkbox"/> Invoice (Ad-hoc)	
Equipment Type: <u>Hematology Cellcount</u>	Reagents Information: <u>SYSMEX</u>
Equipment Make: <u>Sysmex</u>	Model <u>XP-300</u> Serial No.: <u>13969</u>

SERVICE ACTION DETAILS

After checked machine PLT error found so everything related all parts of machine checked & cleaned problem resolved so machine working ok so machine is under

SPARE PARTS INFORMATION:

Observation

Spare replacement Type:		FOC	Invoice	Warranty	Qty
Indent/Replaced	Part no./ Cat. No	Description	Serial No./ Lot No.		

Status after Service: (Please circle/tick mark)

<input type="checkbox"/> Complete	<input checked="" type="checkbox"/> Working satisfactorily	<input type="checkbox"/> Under Observation	<input type="checkbox"/> Follow-up required
<input type="checkbox"/> Incomplete	<input type="checkbox"/> Pending for spares	<input type="checkbox"/> Working solution provided	<input type="checkbox"/> Analyzer Down

Call Intimation Details (Please circle/tick mark)

Call Reported by: (Please circle)	Client	Sales	FSE	Application	Marketing	HO	Proactive/courtesy	Follow-up
	Name:	Phone:		email:				
Event	Date	Time	Event	Date	Time			
Call received			Start Service	13/02/2024	9:00 AM			
Call Assigned			End Service	13/02/2024	12:00 PM			
Travel Time (Hours)	13/02/2024	2 hrs	Hand over time	13/02/2024	1:00 PM			

CUSTOMER FEEDBACK (Please Circle/Tick Mark)

CSAT: (Please tick mark)	<input type="checkbox"/> Annoyed	<input type="checkbox"/> Dissatisfied	<input type="checkbox"/> Can Improve	<input type="checkbox"/> Satisfied	<input type="checkbox"/> Extremely Satisfied
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Client Remarks

Keep the working under observation. Need follow up visit after 8 days.

Signatory's Name (Client): <u>Dr. Amal D. J.</u>	Designation: <u>HO D Path</u>	Phone: <u>791</u>	Email:
--	-------------------------------	-------------------	--------

Signatures

Client

[Signature]
13/02/2024



[Signature]
Principal

Customer Confidential

H.O.D. & Professor

Service Report

2534

Customer Name: CSITS Ayurved Mahavidyalaya - P. Rughnala, Kanchanwadi	
Address: Chhatrapati Sambhajnagar (Aurangabad)	
Analyzer Condition	
Is the room Air conditioned? <input checked="" type="radio"/> Yes <input type="radio"/> No	Approximate Room Temp: 28°
Is the unit clean, free of dust/dirt/sample material? <input checked="" type="radio"/> Yes <input type="radio"/> No	Tests/day: 15.20
Visual Inspection (Description of Visual Flaw, damages, missing items /parts / accessories)	NA
Location of Installation: Lab	
System Down: (Please circle) <input checked="" type="radio"/> Yes <input type="radio"/> No	

REASON FOR CALL / NATURE OF PROBLEM REPORTED

WBC clog error, PLT error, Background error

Service Agreement Status: <input checked="" type="radio"/> Warranty <input type="radio"/> AMC <input type="radio"/> CMC <input type="radio"/> Reagent Rental <input type="radio"/> Reagent Purchase <input type="radio"/> Invoice (Ad-hoc)		
Equipment Type: Hematology cell counter	Reagents Information: Systemx	
Equipment Make: Systemx	Model: XP-300	Serial No.: C3969

SERVICE ACTION DETAILS

After checked machine WBC clog error, PLT error, problem founded so replacing WBC chamber assy with wire cord problem resolved machine working ok, so machine is under

SPARE PARTS INFORMATION: observation & observation

Spare replacement Type:		FOC	Invoice	Warranty
Indent/Replaced	Part no./ Cat. No	Description	Serial No./ Lot No.	Qty
Replaced	47320210	Transducer No. 2 Assy (WBC Chamber)	-	01
Replaced	9H 021915	Wire cord No. 2364	-	01

Status after Service: (Please circle/tick mark)

<input checked="" type="checkbox"/> Complete	<input type="checkbox"/> Working satisfactorily	<input type="checkbox"/> Under Observation	<input type="checkbox"/> Follow-up required
<input type="checkbox"/> Incomplete	<input type="checkbox"/> Pending for spares	<input type="checkbox"/> Working solution provided	<input type="checkbox"/> Analyzer Down

Call Intimation Details (Please circle/tick mark)

Call Reported by: (Please circle)	Client Name:	Sales	FSE	Application	Marketing	HO	Proactive/courtesy	Follow-up
Event	Date	Time	Event	Date	Time			
Call received			Start Service	10/02/2024	5:00 PM			
Call Assigned			End Service	10/02/2024	7:00 PM			
Travel Time (Hours)	10/02/2024	4 hrs	Hand over time	10/02/2024	8:00 PM			

CUSTOMER FEEDBACK (Please Circle/Tick Mark)

CSAT: (Please tick mark)	<input type="checkbox"/> Annoyed	<input type="checkbox"/> Dissatisfied	<input type="checkbox"/> Can Improve	<input type="checkbox"/> Satisfied	<input type="checkbox"/> Extremely Satisfied
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Client Remarks

machine under observation

Signatory's Name (Client):	Designation:	Phone
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H.O.D. & Professor
Dept. of Rognidhan Kum Vikruti Vigyan
Chhatrapati Shahu Maharaj Shikshan Sanstha's
Ayurved Mahavidyalaya & Rughnala,
Kanchanwadi, Chhatrapati Sambhajnagar

Signatures



Principal

Chhatrapati Shahu Maharaj Shikshan Sanstha's
Ayurved Mahavidyalaya & Rughnala,
Kanchanwadi, Chhatrapati Sambhajnagar.

Customer Confidential



Sysmex Toll free No. **1800 102 4351**
 Contact email- **customercare@sysmex.co.in**

Service Report

2504

Customer Name: CSMSS Ayurved Mahavidyalaya & Rughnalya, Kanchanwadi
 Address: Chhatrapati Sambhajnagar (Aurangabad)

Analyzer Condition			
Is the room Air conditioned? <input checked="" type="radio"/> Yes <input type="radio"/> No	Approximate Room Temp: <u>28°C</u>	Location of Installation: <u>Lab</u>	
Is the unit clean, free of dust/dirt/sample material? <input type="radio"/> Yes <input checked="" type="radio"/> No	Tests/day: <u>10</u>	System Down: (Please circle) <input checked="" type="radio"/> Yes <input type="radio"/> No	
Visual Inspection (Description of Visual Flaw, damages, missing Items /parts / accessories) <u>NA</u>			

REASON FOR CALL / NATURE OF PROBLEM REPORTED

platelet error occurred

Service Agreement Status: <input checked="" type="checkbox"/> Warranty <input type="checkbox"/> AMC <input type="checkbox"/> CMC <input type="checkbox"/> Reagent Rental <input type="checkbox"/> Reagent Purchase <input type="checkbox"/> Invoice (Ad-hoc)	Equipment Type: <u>Hematology Cellcounter</u>	Reagents Information: <u>Sysmex</u>
Equipment Make: <u>Sysmex</u>	Model: <u>XP-300</u>	Serial No.: <u>C3969</u>

SERVICE ACTION DETAILS

At that time all cleaning process repeated & earthing checking machine working ok so machine is under observation.

SPARE PARTS INFORMATION:

Spare replacement Type:		FOC	Invoice	Warranty	Serial No./ Lot No.	Qty
Indent/Replaced	Part no./ Cat. No	Description				

Status after Service: (Please circle/tick mark)

Complete <input checked="" type="checkbox"/>	Working satisfactorily <input checked="" type="checkbox"/>	Under Observation <input type="checkbox"/>	Follow-up required <input type="checkbox"/>
Incomplete <input type="checkbox"/>	Pending for spares <input type="checkbox"/>	Working solution provided <input type="checkbox"/>	Analyzer Down <input type="checkbox"/>

Call Intimation Details (Please circle/tick mark)

Call Reported by: (Please circle)	Client		Sales		FSE		Application		Marketing		HO		Proactive/courtesy		Follow-up		
	Name:	Phone:	Date:		Time:		Event:		Date:		Time:		Event:		Date:		Time:
Event	Date	Time	Event	Date	Time	Event	Date	Time	Event	Date	Time	Event	Date	Time	Event	Date	Time
Call received			Start Service	11/01/2024	12:00 PM	End Service	11/01/2024	2:00 PM	Hand over time	11/01/2024	3:00 PM	Travel Time (Hours)	11/01/2024	3 hrs			

CUSTOMER FEEDBACK (Please Circle/Tick Mark)

CSAT: (Please tick mark)	<input type="checkbox"/> Annoyed	<input type="checkbox"/> Dissatisfied	<input type="checkbox"/> Can Improve	<input checked="" type="checkbox"/> Satisfied	<input type="checkbox"/> Extremely Satisfied
Client Remarks	<u>found ok</u>				

Signatory's Name (Client): <u>Dr. Anand D. J. [Signature]</u>	Designation: <u>HOD Pathology</u>	Phone: <u>9815012345</u>	Signature: <u>[Signature]</u>
H.O.D. & Professor Dept. of Roghhan Evam Vikrut Vigyan Chhatrapati Shahu Maharaj Shikshan Sanstha's Ayurved Mahavidyalaya & Rughnalya, Kanchanwadi, Chhatrapati Sambhajnagar		Signatures Kanchanwadi, Chhatrapati Sambhajnagar. Chhatrapati Shahu Maharaj Shikshan Sanstha's Ayurved Mahavidyalaya & Rughnalya	

Customer Confidential

Service Report

2501

Customer Name: CSMS Ayurved Mahavidyalaya & Ragnalaya, Kanchanwadi		
Address: Chhatrapati Sambhajinagar (Aurangabad)		
Analyzer Condition		
Is the room Air conditioned? <input checked="" type="radio"/> Yes <input type="radio"/> No	Approximate Room Temp: 28°C	Location of Installation: Lab
Is the unit clean, free of dust/dirt/sample material? <input checked="" type="radio"/> Yes <input type="radio"/> No	Tests/day:	System Down: (Please circle) <input checked="" type="radio"/> Yes <input type="radio"/> No
Visual Inspection (Description of Visual Flaw, damages, missing items /parts / accessories) N/A		

REASON FOR CALL / NATURE OF PROBLEM REPORTED

PLT error

Service Agreement Status: <input checked="" type="radio"/> Warranty <input type="radio"/> AMC <input type="radio"/> CMC <input type="radio"/> Reagent Rental <input type="radio"/> Reagent Purchase <input type="radio"/> Invoice (Ad-hoc)	Equipment Type: Hematology Cellcounter	Reagents Information: 545100A
Equipment Make: Systemx	Model: XP-300	Serial No.: C3969

SERVICE ACTION DETAILS

After checked machine platelet error found so checking earthing difference more so advice do customer first resolved earthing problem also machine earthing related issues solved machine working at 50 m/c is under observation

SPARE PARTS INFORMATION:

Spare replacement Type:		FOC	Invoice	Warranty
Indent/Replaced	Part no./ Cat. No	Description	Serial No./ Lot No.	Qty

Status after Service: (Please circle/tick mark)

<input checked="" type="checkbox"/> Complete	<input type="checkbox"/> Working satisfactorily	<input type="checkbox"/> Under Observation	<input type="checkbox"/> Follow-up required
<input type="checkbox"/> Incomplete	<input type="checkbox"/> Pending for spares	<input type="checkbox"/> Working solution provided	<input type="checkbox"/> Analyzer Down

Call Intimation Details (Please circle/tick mark)

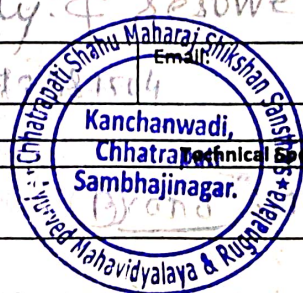
Call Reported by: (Please circle)	Client Name:	Sales	FSE	Application	Marketing	HO	Proactive/courtesy	Follow-up
Event	Date	Time	Event	Date	Time			
Call received	09/10/2024		Start Service	09/10/2024	12:00 PM			
Call Assigned			End Service	09/10/2024	2:00 PM			
Travel Time (Hours)	09/10/2024	2 hrs	Hand over time	09/10/2024	3:00 PM			

CUSTOMER FEEDBACK (Please Circle/Tick Mark)

CSAT: (Please tick mark)	<input type="checkbox"/> Annoyed	<input type="checkbox"/> Dissatisfied	<input type="checkbox"/> Can Improve	<input checked="" type="checkbox"/> Satisfied	<input type="checkbox"/> Extremely Satisfied
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Client Remarks: After resolution of earthing issue, please do check the machine thoroughly & resolve the platelet issue.

Signatory's Name (Client): DR. Anand	Designation: HOD Pathology	Phone: 997015114	Email: anand@csms.org
Client Signatures		Technician Signatures	
H.O.D. & Professor Dept. of Rognidan Evum Vikruti Vigyan Chhatrapati Shahu Maharaj Shikshan Sanstha's Mahavidyalaya & Ragnalaya, Kanchanwadi, Chhatrapati Sambhajinagar		Principal Chhatrapati Shahu Maharaj Shikshan Sanstha's Ayurved Mahavidyalaya & Ragnalaya, Kanchanwadi, Chhatrapati Sambhajinagar	



Service Report

2100

Customer Name: <u>CSMS Ayurvedic Mahavidyalaya & Rugnalaya, Aurangabad</u>	
Address: <u>Kanchanwadi, Aurangabad (Chhatrapati Sambhajnagar)</u>	
Analyzer Condition	
Is the room Air conditioned? <input checked="" type="radio"/> Yes <input type="radio"/> No	Approximate Room Temp: <u>27°C</u>
Is the unit clean, free of dust/dirt/sample material? <input checked="" type="radio"/> Yes <input type="radio"/> No	Tests/day: <u>10</u>
Visual Inspection (Description of Visual Flaw, damages, missing items /parts / accessories)	<u>NA</u>
Location of Installation: <u>Lab</u>	
System Down: (Please circle) <input type="radio"/> Yes <input checked="" type="radio"/> No	

REASON FOR CALL / NATURE OF PROBLEM REPORTED

Preventive Maintenance

Service Agreement Status: <input checked="" type="checkbox"/> Warranty <input type="checkbox"/> AMC <input type="checkbox"/> CMC <input type="checkbox"/> Reagent Rental <input type="checkbox"/> Reagent Purchase <input type="checkbox"/> Invoice (Ad-hoc)
Equipment Type: <u>Hematology Cell Counter</u> Reagents information: <u>Sysmex</u>
Equipment Make: <u>Sysmex</u> Model <u>XP-300</u> Serial No.: <u>C3969</u>

SERVICE ACTION DETAILS

* Preventive Maintenance done as per procedure & analysed machine working ok.

SPARE PARTS INFORMATION:

Spare replacement Type:		FOC	Invoice	Warranty	Qty
Indent/Replaced	Part no./ Cat. No	Description	Serial No./ Lot No.		

Status after Service: (Please circle/tick mark)

<input checked="" type="checkbox"/> Complete	<input type="checkbox"/> Working satisfactorily	<input type="checkbox"/> Under Observation	<input type="checkbox"/> Follow-up required
<input type="checkbox"/> Incomplete	<input type="checkbox"/> Pending for spares	<input type="checkbox"/> Working solution provided	<input type="checkbox"/> Analyzer Down

Call Intimation Details (Please circle/tick mark)

Call Reported by: (Please circle)	Client Name:	Sales	FSE	Application	Marketing	HO	Proactive/courtesy	Follow-up
Event	Date	Time	Event	Date	Time			
Call received			Start Service	21/10/2023	12:00 PM			
Call Assigned			End Service	21/10/2023	2:00 PM			
Travel Time (Hours)	21/10/2023	2 hrs	Hand over time	21/10/2023	3:00 PM			

CUSTOMER FEEDBACK (Please Circle/Tick Mark)

CSAT: (Please tick mark)	<input checked="" type="checkbox"/> Annoyed	<input type="checkbox"/> Dissatisfied	<input type="checkbox"/> Can Improve	<input type="checkbox"/> Satisfied	<input type="checkbox"/> Extremely Satisfied
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Client Remarks

Signatory's Name (Client):	Designation:	Phone:	Email:
<u>[Signature]</u>		<u>942345</u>	
Signatures			
Client			<u>[Signature]</u>



Principal

Service Report

2078

Customer Name: CSMS Ayurvedic Mahavidyalaya & Rughnalya, Aurangabad	
Address: Kanchanwadi, Aurangabad	
Analyzer Condition	
Is the room Air conditioned? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Approximate Room Temp: 28°C
Is the unit clean, free of dust/dirt/sample material? <input type="checkbox"/> Yes <input type="checkbox"/> No	Location of Installation: lab
Tests/day:	System Down: (Please circle) <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Visual Inspection (Description of Visual Flaw, damages, missing items /parts / accessories) NA	

REASON FOR CALL / NATURE OF PROBLEM REPORTED

Preventive Maintenance & FCA 2135

Service Agreement Status: Warranty AMC CMC Reagent Rental Reagent Purchase Invoice (Ad-hoc)

Equipment Type: **Hematology cell counter** Reagents information: **Sysmex**

Equipment Make: **Sysmex** Model **XP-300** Serial No.: **C3969**

SERVICE ACTION DETAILS

* Preventive maintenance done as per procedure & Analysed.
machine working ok.
* Clean PCB no. 408771 board both side
* Fixed protector no. 477 checked instrument found working ok.

SPARE PARTS INFORMATION:

Se replacement Type:	FOC	Invoice	Warranty	
Int/Replaced	Part no./ Cat. No	Description	Serial No./ Lot No.	Qty
Replaced	63122021	XP Series		01
		FCA 2135		
		protector fit		

Status after Service: (Please circle/tick mark)

<input checked="" type="checkbox"/> Complete	<input type="checkbox"/> Working satisfactorily	<input type="checkbox"/> Under Observation	<input type="checkbox"/> Follow-up required
<input type="checkbox"/> Incomplete	<input type="checkbox"/> Pending for spares	<input type="checkbox"/> Working solution provided	<input type="checkbox"/> Analyzer Down

Call Intimation Details (Please circle/tick mark)

Reported by:	Client	Sales	FSE	Application	Marketing	HO	Proactive/courtesy	Follow-up
(Please circle)	Name:	Phone:		email:				
	Date	Time	Event	Date	Time			
Received			Start Service	13/09/2023	11:00 AM			
Signed			End Service	13/09/2023	1:00 PM			
Time (Hours)	13/09/2023	2 hrs	Hand over time	13/09/2023	1:30 PM			

CUSTOMER FEEDBACK (Please Circle/Tick Mark)

CSAT: (Please tick mark)	<input type="checkbox"/> Annoyed	<input type="checkbox"/> Dissatisfied	<input checked="" type="checkbox"/> Can Improve	<input type="checkbox"/> Satisfied	<input type="checkbox"/> Extremely Satisfied
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Client Remarks: **[Signature]**

Client's Name (Client): [Signature]	Designation: H.O.D. & Professor	Phone: [Signature]	Email: [Signature]
Signatures		Principal	
Client		Technical Specialist	
H.O.D. & Professor		[Signature]	

